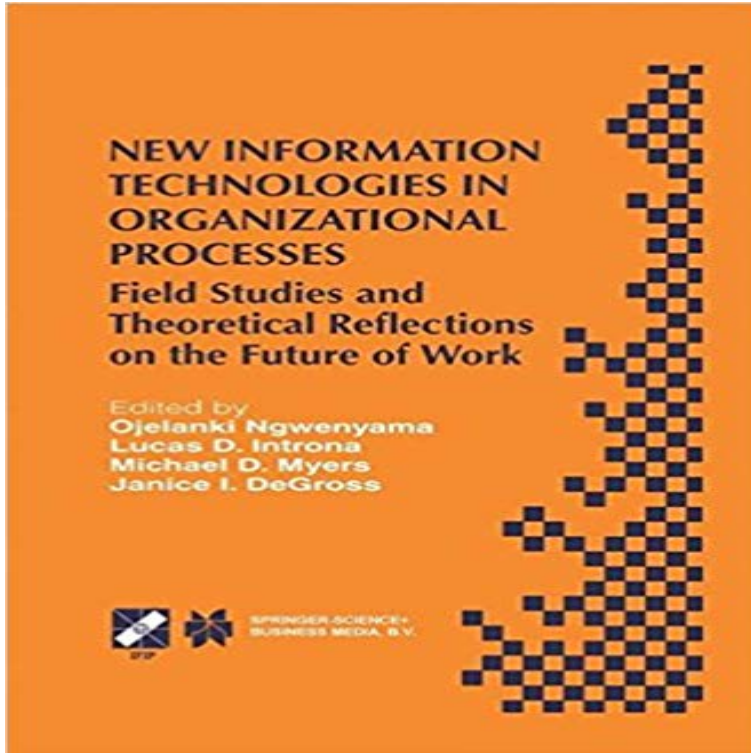


New Information Technologies in Organizational Processes: Field Studies and Theoretical Reflections on the Future of Work (IFIP Advances in Information and Communication Technology)



A number of relatively new technologies, such as Enterprise Resource Planning systems, the Internet and intranets, have entered the organizational landscape. These technologies have not only enabled a wide range of social and organizational transformations, but have also challenged much of the received wisdom that operates in academic and industrial discourses. This book attempts to capture some of these strands by discussing the social and organizational issues surrounding the implementation and use of these new technologies in organizational processes. Some of the contributions are critical and reflexive by nature, while others offer rich insights through the analysis of cases. The book represents a wide scope of traditions of thought, as well as research approaches, in addressing these emerging issues. A number of practical and theoretical topics are discussed in detail, including: Implementation of ERP; Electronic commerce; Intranet implementation; The management of standards; Issues of organizational analysis; Understanding BPR tools; Collaborative technologies; Knowledge work environments. This book contains the selected proceedings of the International Working Conference on New Information Technologies in Organizational Processes: Field Studies and Theoretical Reflections on the Future of Work, organized by the International Federation for Information Processing (IFIP) and held in St. Louis, Missouri, USA, in August 1999. This valuable new title will be essential reading for researchers working in information systems and management, technology, social and organization studies.

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